



Scoring Long-Term Power Down Procedure

From time to time, circumstances call for you to close your center for an extended period. In this type of event, it is good practice to completely shut down your scoring, management and POS system to protect your equipment and avoid any potential issues.

Below are quick and easy steps to follow during your power down procedure:



Turning OFF the system

1. Turn off all LCD monitors from the Conqueror front desk (from Special Functions on the lane control screen)
2. Close Conqueror on all terminals and POS workstations throughout the center
3. Shut down the Conqueror Server (or Frontdesk1/Terminal1 if you do not have a separate server) – accept “Execute daily task” when prompted
4. Shut down all remaining Conqueror terminals and POS workstations
5. Turn off the 4HD/5HD-HUB units from the electric panel circuit breakers
6. Turn off the overhead monitors from the electric panel circuit breakers
7. Turn off (or unplug) all network switches, Fortinet wireless access points and internet gateway



Turning ON the system

1. Turn on all network switches, Fortinet wireless access points and internet gateway
2. Turn on the Conqueror Server (or Frontdesk1/Terminal1 if you do not have a separate server) – a backup will likely run making the Conqueror services (the “Q” in the system tray) turn red – please wait for this to complete (the “Q” turns green) before proceeding
3. Turn on the 4HD/5HD-HUB units from the electric panel circuit breakers
4. Turn on the overhead monitors from the electric panel circuit breakers
5. Turn on all remaining Conqueror terminals and POS workstations
6. Turn on all LCD monitors from the Conqueror front desk (from Special Functions on the lane control screen)

General Notes

- Turning off the Conqueror Server will interrupt advanced services. If you are using the Conqueror web-booking system or any advanced API products, the Conqueror Server, Fortigate internet gateway and any router that is required for internet connectivity should be left on.
- Turning off scoring equipment from the circuit breakers is a long-term solution and should not be used as a “switch” to turn equipment on and off on a regular basis.
- It is suggested that you turn on your equipment a day before reopening to allow time for testing and ensure that everything is operating properly.