

CONQUEROR MAXIMIZATION PROGRAM

BUSINESS
PREFERRED

BUSINESS
ESSENTIALS

BASICS

ARCADE /
RESIDENTIAL

Includes automatic and continuous software updates, including new features and improvements, for all products in the ecosystem:

| | BUSINESS PREFERRED | BUSINESS ESSENTIALS | BASICS | ARCADE / RESIDENTIAL |
|--|-----------------------|------------------------|----------|-------------------------|
| Core Conqueror X management system updates | Included | Included | Included | Included |
| BES X scoring system content, new games and graphics updates | Included | Included | Included | Included |
| Point of Sale updates | Included | Included | Included | --- |
| HyperBowling, Multi-Media System, BES X Experiences and other technology product updates | Optional | Optional | Optional | Optional |

Includes Conqueror Cloud services required for the following modules and features:

| | BUSINESS PREFERRED | BUSINESS ESSENTIALS | BASICS | ARCADE / RESIDENTIAL |
|---|-----------------------|------------------------|----------|-------------------------|
| Tech Wizard smartphone application | Included | Included | Included | Included |
| SMS Text Messaging for Waiting List* | Included | Included | --- | --- |
| Online Scoring* | Included | --- | --- | --- |
| Fiscal interface (EFSTA FR)Δ* | Included | --- | --- | --- |
| Conqueror XRM Experience Relationship Manager | Optional | --- | --- | --- |
| Conqueror Web Δ** | Optional | --- | --- | --- |
| Conqueror Kiosk *** | Optional | | | |
| Dassle Suite interface | Optional | Optional | Optional | --- |
| Fiscal interface (EFSTA DE)Δ | Optional | Optional | --- | --- |

Includes tools and dashboards through QPortal online center management:

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|---|-----------------------|------------------------|----------|-------------------------|
| Business Results dashboard | Included | Included | Included | Included |
| Performance Monitoring dashboard | Included | Included | Included | Included |
| Game Statistics dashboard | Included | Included | Included | Included |
| Secure Online Backup | Included | Included | Included | Included |
| Cloud feature setup, configuration, roles and user management | Included | Included | Included | Included |
| HyperBumper Protection System dashboard | Optional | Optional | Optional | --- |

Includes the following Technical Support Services:**

| | BUSINESS PREFERRED | BUSINESS ESSENTIALS | BASICS | ARCADE / RESIDENTIAL |
|--|-----------------------|------------------------|----------|-------------------------|
| Support for Conqueror X, POS, scoring and other technology products | Included | Included | Included | Included |
| Support for QubicaAMF pinspotters | Included | Included | Included | Included |
| Remote troubleshooting in case of issues at the center | Included | Included | Included | Included |
| Remote installation support for selected add-on products and modules | Included | Optional | Optional | Optional |

Includes the following Training Services:***

| | BUSINESS PREFERRED | BUSINESS ESSENTIALS | BASICS | ARCADE / RESIDENTIAL |
|--|-----------------------|------------------------|----------|-------------------------|
| Training Resource Library | Included | Included | Included | Included |
| Live Virtual Training Sessions | Included | Included | Included | Included |
| One-to-one training consultation with a MaxTraining specialist | Included | Optional | Optional | Optional |

Includes the following Marketing Services:***

| | BUSINESS PREFERRED | BUSINESS ESSENTIALS | BASICS | ARCADE / RESIDENTIAL |
|---|-----------------------|------------------------|----------|-------------------------|
| Marketing Campaign and Collateral Library | Included | Included | Included | Included |
| Product Marketing Kits | Included | Included | Included | Included |
| Exclusive BES Xtras blog | Included | Included | Included | Included |
| Access to custom print solutions for marketing materials | Included | Included | Included | Included |
| One-to-one marketing consultation with a Virtual Marketing specialist | Included | Optional | Optional | Optional |

Δ - Available only in selected countries.

* - Feature is included and available to activate upon request through the QubicaAMF Technical Support team.

** - QubicaAMF Technical Support for direct markets. Some territories will be 2nd level support through local Distribution Partners.

*** - Not available in all markets outside of the US. Some content available in English only.

“Optional” features may require additional purchases or equipment.