

CONQUEROR X	BUSINESS PREFERRED	BUSINESS ESSENTIALS	BASICS	ARCADE / RESIDENTIAL
Bowling, scoring and lane management	Included	Included	Included	Included
Business automation, Bowling Modes, calendars	Advanced	Advanced	Basic	Basic
Security, roles and user management	Advanced	Advanced	Basic	---
Shift management, financial, historical and statistical reporting	Advanced	Advanced	Basic	---
QuickBooks interface	Included	Included	Included	---
Waiting List management	Included	Included	Included	---
League management	Included	Included	Included	---
CDE BLS, BTM and T-Brac interfaces	Included	Included	Included	---
Swedish & Danish league management Δ*	Included	Included	---	---
Tournament management	Included	Included	---	---
Time games management	Included	Included	---	---
Lockers management	Included	Included	---	---
Time tracking	Included	Included	---	---
Point of Sale	Advanced	Advanced	Basic	---
Seamless transactions and tab management	Included	Included	---	---
Integrated customer-present credit and debit card processing Δ*	Included	Included	---	---
Cashless systems (Standard interface: Intercard, Embed, CoinTech, Sacoa)*	Included	---	---	---
Beverage control systems interface (Berg, Azbar)*	Included	Included	---	---
Kitchen display system interface (MicroPlus) Δ*	Included	Included	---	---
Fiscal interfaces (WinTic IT, WinTic RO) Δ*	Included	Included	---	---
Booking system, Advanced Reservations and event management	Advanced	Basic	---	---
Customer database management, Frequent Bowler Tracker (FBT)	Advanced	Basic	---	---
Players Club loyalty program	Included	---	---	---
Lanetalk interface*	Included	Included	---	---
BowlGames interface Δ*	Included	Included	---	---

Includes software management and support for the following OPTIONAL purchases:				
HyperBowling	Optional	Optional	Optional	Optional
Neoverse	Optional	Optional	Optional	Optional
CenterPunch Deck Lighting	Optional	Optional	Optional	Optional
CenterPunch Capping Lighting	Optional	Optional	Optional	Optional
Intercom	Optional	Optional	Optional	Optional
Automatic bumpers	Optional	Optional	Optional	Optional
Foul detection system	Optional	Optional	Optional	Optional
Conqueror QPad	Optional	Optional	---	---
Multi-Media System	Optional	Optional	---	---
BES X Experiences	Optional	Optional	---	---
Time games controller (Favero)	Optional	Optional	---	---
Conqueror Training Station	Optional	---	---	---
Conqueror Remote Terminal	Optional	---	---	---
Conqueror Web Δ**	Optional	---	---	---
Conqueror Kiosk ***	Optional	---	---	---

Δ - Available only in selected countries.

* - Feature is included and available to activate upon request through the QubicaAMF Technical Support team.

** - QubicaAMF Technical Support for direct markets. Some territories will be 2nd level support through local Distribution Partners.

*** - Not available in all markets outside of the US. Some content available in English only.

“Optional” features may require additional purchases or equipment.



**CONQUEROR
MAXIMIZATION
PROGRAM**

**BUSINESS
PREFERRED**

**BUSINESS
ESSENTIALS**

BASICS

**ARCADE /
RESIDENTIAL**

Includes automatic and continuous software updates, including new features and improvements, for all products in the ecosystem:

Core Conqueror X management system updates	Included	Included	Included	Included
BES X scoring system content, new games and graphics updates	Included	Included	Included	Included
Point of Sale updates	Included	Included	Included	---
HyperBowling, Multi-Media System, BES X Experiences and other technology product updates	Optional	Optional	Optional	Optional

Includes Conqueror Cloud services required for the following modules and features:

Tech Wizard smartphone application	Included	Included	Included	Included
SMS Text Messaging for Waiting List*	Included	Included	---	---
Online Scoring*	Included	---	---	---
Fiscal interface (EFSTA FR)Δ*	Included	---	---	---
Dassle Suite interface	Optional	Optional	Optional	---
Fiscal interface (EFSTA DE)Δ	Optional	Optional	---	---
Conqueror Web Δ**	Optional	---	---	---
Conqueror Kiosk ***	Optional	---	---	---

Includes tools and dashboards through QPortal online center management:

Business Results dashboard	Included	Included	Included	Included
Performance Monitoring dashboard	Included	Included	Included	Included
Game Statistics dashboard	Included	Included	Included	Included
Secure Online Backup	Included	Included	Included	Included
Cloud feature setup, configuration, roles and user management	Included	Included	Included	Included
HyperBumper Protection System dashboard	Optional	Optional	Optional	---

Includes the following Technical Support Services:**

Support for Conqueror X, POS, scoring system and other technology products	Included	Included	Included	Included
Support for QubicaAMF pinspotters	Included	Included	Included	Included
Remote troubleshooting in case of issues at the center	Included	Included	Included	Included
Remote installation support for selected add-on products and modules	Included	Optional	Optional	Optional

Includes the following Training Services:***

Training Resource Library	Included	Included	Included	Included
Live Virtual Training Sessions	Included	Included	Included	Included
One-to-one training consultation with a MaxTraining specialist	Included	Optional	Optional	Optional

Includes the following Marketing Services:***

Marketing Campaign and Collateral Library	Included	Included	Included	Included
Product Marketing Kits	Included	Included	Included	Included
Exclusive BES Xtras blog	Included	Included	Included	Included
Access to custom print solutions for marketing materials	Included	Included	Included	Included
One-to-one marketing consultation with a Virtual Marketing specialist	Included	Optional	Optional	Optional

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